



Smooth the waves of your water bill with Budget Billing.

The City of Paso Robles is now offering Budget Billing for all Direct Payment Plan Water customers.

Budget Billing helps you balance your monthly bills by creating a fixed water bill. We can average your water bills so that the higher bills in the summer are eased by your smaller winter bills.

Your bill will show your monthly usage, along with your running balance. In bold will be your agreed upon Budget Plan amount.

CURRENT CHARGES	
Water Variable Charges	14.52
Nacimiento Water	18.00
Sewer Minimum Charge	25.86
CURRENT CHARGES	58.38
ACCOUNT BALANCE	52.66
	0.00
BUDGET PLAN	60.00
TOTAL DUE	\$60.00

Just update the form below, if your bank account information has not changed no need to send a voided check.

**Direct Payment Plan and Budget Billing
Enrollment Form**

Water Billing Account Number(s): _____

First Name: _____ Last Name: _____

Service Address: _____
Do not use PO Box Number Street City Zip

Daytime Telephone Number: _____ () _____

Please read the authorization statement shown below. To authorize Automatic Bill Payment, sign and date.
I authorize the City of Paso Robles to instruct my bank/Savings & Loan/Credit Union to deduct my payments from the checking account listed on the enclosed voided check. I understand that I control my payments, and if at any time I decide to discontinue this payment service, I will notify the City of Paso Robles in writing. I require no additional notices prior to action being taken on this authorization.

Signature _____ Date _____

Check here for Budget Billing, a representative will contact you to calculate your proper monthly bill.

Frequently Asked Questions

Direct Payment Plan

How will I know when my enrollment in the Direct Payment Plan has been activated?	It will take up to 15 working days after we receive your application to complete your enrollment. Continue to pay your bill as you always do until you receive notification from The City of Paso Robles that you are enrolled in the Direct Payment Plan. After you are enrolled, you will continue to receive a copy of your utility bill. The total amount of your bill will be deducted from your checking account on the 20 th day of the month billed. This will provide you enough time to ask any questions you may have about your bill before the deduction is made from your account.
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How can I be sure that my Water and Sewer Bill has been paid?	The bank statement you receive from your financial institution will clearly identify each payment. Also, each copy of your utility bill from the City of Paso Robles will reflect the payment of your previous bill by the Direct Payment Plan.
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How do I cancel my enrollment?	You can request cancellation of your enrollment in the Direct Payment Plan at any time by <i>notifying the City of Paso Robles in writing</i> . Processing can take up to 3 business days. You will receive notification of the termination within 15 working days after we receive your request.
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What happens if my bank rejects my payment?	Your bank may reject payments as a result of insufficient funds, closed/unauthorized accounts or other reasons. If your payment is rejected, the City of Paso Robles will charge a processing fee on your next utility bill. The City of Paso Robles reserves the right to terminate your participation in the Direct Payment Plan if your payment is rejected more than once within a 12-month period.
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Direct Payment Plan with Budget Billing

What is Budget Billing?	Our billing system will calculate your monthly payment amount based on your average use. Using the same format and dates as the Direct Payment Plan, but your monthly bill will remain the same until it is recalculated.
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How do I qualify for Budget Billing?	You must be a Paso Robles utility customer who has received service at the same location and with satisfactory payment history for the last twelve (12) months.
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What other information should I know about this program?	You may cancel Budget Billing at any time, at which time your next regular bill will be a settlement bill and will include all unpaid and current charges.
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